

Minutes of the third meeting of the eleventh triennium of the Passenger Transport Committee held at 10.00am on Tuesday 20 October 2020, in the Tararua Room, Horizons Regional Council, 11 15 Victoria Avenue, Palmerston North.

PRESENT Crs SD Ferguson (Chair), WM Kirton, EM Clarke (via audio visual link), RJ Keedwell, JM Naylor, G Hadfield (Manawatu District Council), B Barrett (Palmerston North City Council), C Ash (Rangitikei District Council), Cr R Treder (Tararua District Council), Mr A Tonnon (Whanganui District Council).

IN ATTENDANCE Manager Transport Services Mrs R Hewitt
Group Manager Regional
Services and Information Mr G Shirley
Committee Secretary Ms K Booth

ALSO PRESENT At various times during the meeting:

Ms L Shirley (Senior Transport Planner), Mrs D Monks (Total Mobility Co-ordinator), Ms J Anderson (Transport Planner), Mr J Miguel (Transport Planner), Mr I Mills (Transport Systems Advisor), Mrs M Smith (Communications Manager Advisor), Ms J Snelgrove (Tranzit, via audio visual link)

The Chair welcomed everyone to the meeting and acknowledged the fatal accident where the bus driver, Mrs June Eynon, sadly lost her life. He then led a karakia.

APOLOGIES

PT 20-15 Moved Keedwell/Naylor

That apologies be received from Crs Gordon, (Horizons Regional Council), Cosford (Ruapehu District Council), and Patrick (attending other Council business – Horizons Regional Council).

CARRIED

Cr Ash noted an apology for Cr Dalgety (Rangitikei District Council).

PUBLIC FORUMS / DEPUTATIONS / PETITIONS

There were no requests for public speaking rights.

SUPPLEMENTARY ITEMS

The Chair noted supplementary items 11 and 12 on the Agenda, together with an updated section in Item 12 (para 8.9.2, 8.9.3, and Figure 4), which had been distributed to the Committee.

MEMBERS' CONFLICTS OF INTEREST

There were no conflicts of interest declared.

CONFIRMATION OF MINUTES

PT 20-16 Moved Tonnon/Barrett

That the Committee:

confirms the minutes of the Passenger Transport Committee meeting held on 19 May 2020 as a correct record, and notes that the recommendations were adopted by the Council on 26 May 2020.

CARRIED

GENERAL PASSENGER TRANSPORT UPDATE

Report No 20-144

This report provided Members with an update on general matters relating to passenger transport services in the region. It did not cover patronage or trip data which was addressed in the Public Transport Services Report – 1 July 2019 to 30 June 2020, which was a supplementary item to the agenda. Mrs Hewitt introduced the report and clarified the research undertaken in regard to the changes to the names and numbers of urban bus routes. Ms Shirley (Senior Transport Planner) responded to questions around the Feilding to Palmerston North bus linkages.

PT 20-17 Moved Ash/Kirton

That the Committee recommends that Council:

a. receives the information contained in Report No. 20-144.

CARRIED

BEE CARD IMPLEMENTATION

Report No 20-145

Mrs Hewitt (Manager Transport Services) updated Members on the rollout of the Bee Card electronic ticketing system. She highlighted the focus around transitioning of free tertiary travel scheme providers to the Bee Card, and on Bee Card usage by SuperGold Card holders.

PT 20-18 Moved Tonnon/Treder

That the Committee recommends that Council:

a. receives the information contained in Report No. 20-145.

CARRIED

TOTAL MOBILITY ANNUAL CUSTOMER SATISFACTION SURVEY

Report No 20-146

This item updated Members on the outcomes of the 2020 annual survey of customer satisfaction in the Total Mobility service. Mrs Hewitt (Manager Transport Services) and Mrs Monks (Total Mobility Coordinator) explained that in areas where there were no transport service operators, the local communities could consider setting up their own services.

PT 20-19 Moved Barrett/Keedwell

That the Committee recommends that Council:

a. receives the information contained in Report No. 20-146 and Annex.

CARRIED

PRESENTATION: PUBLIC TRANSPORT TECHNOLOGY IMPROVEMENT UPDATE

Report No 20-147

Mr Mills (Transport Systems Advisor) provided a presentation outlining the current technology improvements ongoing in the Horizons Regional Council Transport team. While the website was currently in the development and testing phase, an update would be provided when it was ready to go live.

The wording of the recommendation was amended to “*receive the presentation*”.

PT 20-20 Moved Ash/Barrett

That the Committee recommends that Council:

a. receives the presentation.

CARRIED

PUBLIC TRANSPORT SERVICES REPORT 1 JULY 2019 TO 30 JUNE 2020

Report No 20-148

Members were updated on the performance of contracted public transport services for the period 1 July 2019 to 30 June 2020, and were provided with some high level information on fleet maintenance. Mrs Hewitt advised that throughout the paper, Members would see comments on the impact of Covid-19. Clarification was provided around definitions of ‘serious incident’ and ‘traffic incident’ referred to in section 10.

PT 20-21 Moved Hadfield/Keedwell

That the Committee recommends that Council:

a. receives the information contained in Report No. 20-148 and Annex.

CARRIED

REPORT ON THE TOTAL MOBILITY SCHEME AND THE CONFESSIONARY FARE SCHEME FOR 2019-2020

Report No 20-149

Members were informed of the performance of the Total Mobility and Health Shuttle services in 2019-20. Mrs Monks (Total Mobility Coordinator) noted the amended sections 8.9.2, 8.9.3 and Figure 4 which were distributed to Members.

PT 20-22 Moved Ferguson/Tonnon

That the Committee recommends that Council:

a. receives the information contained in Report No. 20-149.

CARRIED

Cr Naylor was invited to say a karakia to close the meeting.

The meeting closed at 11.15am.

Confirmed

MANAGER TRANSPORT SERVICES

CHAIR